

Appendix 3

Health and Well-Being Board Responses to Expert Members and Carers summary of issues

1. Expert members who represent people with a Learning Disability would like assurance that they are actively engaged with and involved in strategic planning across the council and the 3 CCG's.

Response:

The Health and Well-Being Board commit to work with partners to ensure that the Council and 3 CCG's actively engage and involve children, young people and adults with a learning disability, their families and carers in strategic planning; this is also reflected in the Children and Adults Joint Position Statement.

2. Expert members would also like assurance from the Council and other partners that people with a learning disability will get proper access to information technology and that information is in easy read.

Response:

The Health and Well-Being Board request that the Learning Disability Partnership Board work in co-production with people with a learning disability and carers to ensure that the Council and other partners are aware of the access needs to information technology and accessible information, including easy read. The Health and Well-Being Board ask that the Council and partners work with the Learning Disability Partnership Board to meet these needs within resources available.

3. Carers would like to see a continued commitment from the Council and other partners to develop strategies, plans and outcomes that are joined up and person centred, developed with a whole family approach.

Response:

The Health and Well-Being Board commit to ensuring all strategies relating to children, young people, adults, families and carers are person centred,

outcomes focused, demonstrate a joined up approach to other strategies and consider a whole family approach.

4. Carers ask for a commitment by the council to consider a mechanism for Direct Payments to adjust in line with the consumer price index or average earnings. It is felt if this does not happen there are risks to the external market place in terms of survival of smaller local providers and quality once providers have reached a tipping point in terms of price.

Response:

The Health and Well-Being Board request that the Council consider this in the context of its responsibilities under the Care Act for meeting individuals assessed eligible needs and for ensuring a sustainable market financial position, as well as its overall financial position

5. Carers ask for a comprehensive means of evaluating and measuring the outcomes of the strategy both qualitatively and quantifiably. Methods of evaluation are reflected in the strategy through governance arrangements and performance measures. It is recommended to reinforce scrutiny of delivery, progress on the Strategy should be reported annually to the Health and Well Being Board.

Response:

The Health and Well-Being Board commit to an annual scrutiny of progress against the Strategy and Joint Position Statement; additional performance measures to demonstrate the commitments made in the Joint Position Statement should be agreed at and overseen by the Learning Disability Partnership Board.

6. Carers ask that Worcestershire's Carers strategy encompasses the needs of LD Carers and that the definitions and values will be applied equally in delivering the Learning Disability strategy. There is still an opportunity to influence the Carers Strategy that will be presented to the HWB in May 2015. The Partnership Board will oversee delivery of the strategy ensuring there is consistency with the Carers Strategy.

Response:

The Health and Well-Being Board commit to ensuring that Worcestershire Carers Strategy includes the needs of carers of people with a learning disability and ask that the Partnership Board consider consistency with the Carers Strategy as part of overseeing the delivery of the Learning Disability Strategy.

7. Carers ask that the Council and partners build in a "Think Carer" approach into contractual arrangements beyond social care contracts. Being carer aware would recognise the value of carer expertise in terms of service planning, training and recruitment.

Response:

The Health and Well-Being Board ask that the Council and partners to work with carers and the Integrated Commissioning Unit to establish appropriate use / contractual wording of "Think Carer" beyond social care contracts.